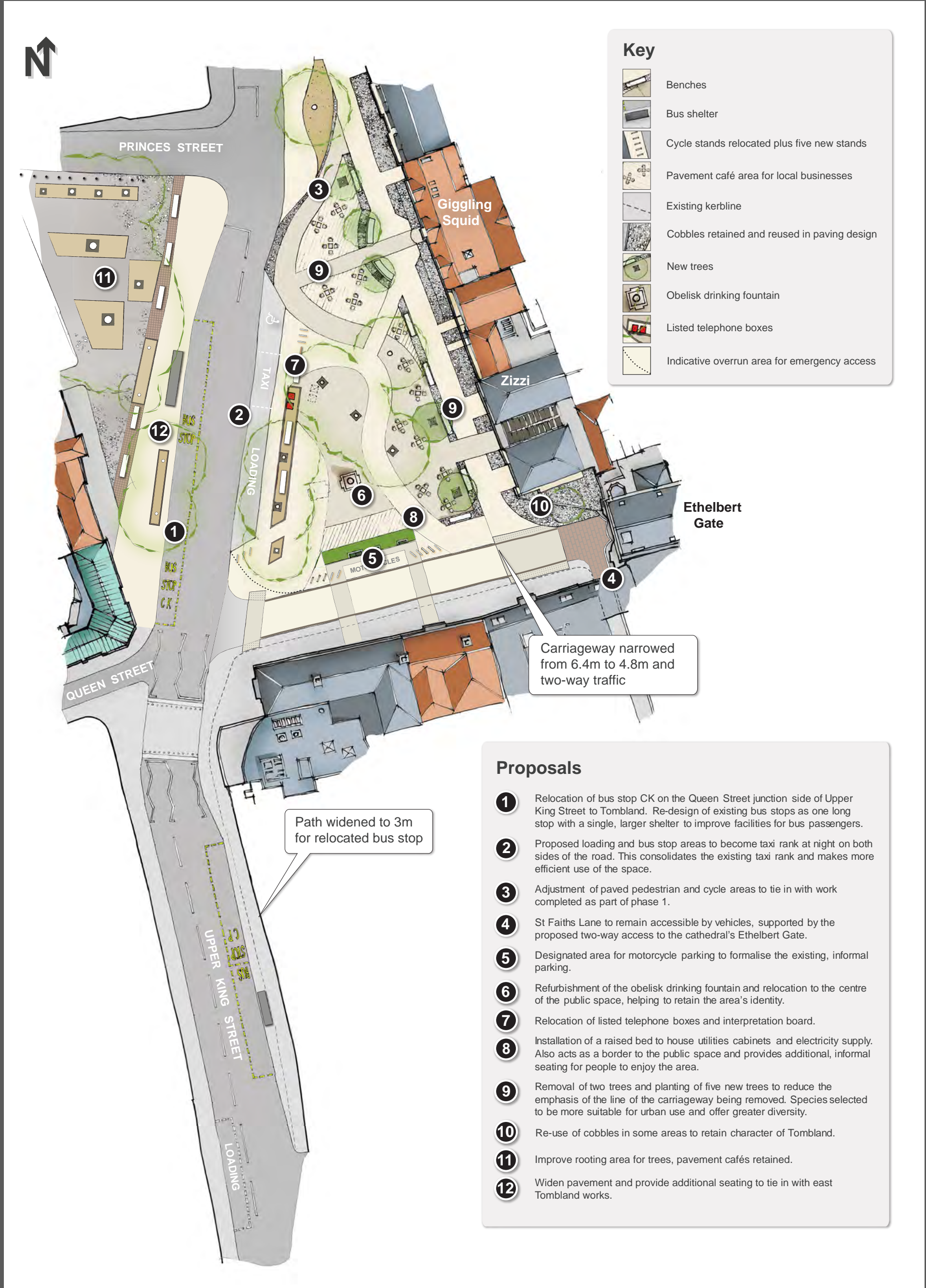


# Appendix 1: Proposed improvements





# Appendix 2: Proposed access, waiting & loading

