

Your Ref:  
Date: 5 March 2021

My Ref: PBA020/HD1/MB/01  
Tel No.: 0344 800 8020  
Email: [transportfornorwich@norfolk.gov.uk](mailto:transportfornorwich@norfolk.gov.uk)

Dear Sir/Madam,

**Transport for Norwich: consultation on proposals for train station area**

Norfolk County Council and the Transport for Norwich (TfN) partnership are asking for feedback on proposed changes to the train station area of the city. The aims of the scheme are to improve bus journey times as well as facilities for those walking and cycling through the area. We're writing to let you know how to find out more about the project and how to take part in our consultation.

**What's being proposed and why**

This table explains what changes we're proposing and the reasons behind them. The enclosed plan shows what the project would look like on the ground – the numbered proposed changes below correspond to the relevant points marked on the map.

	<b>Proposal</b>	<b>Reason for proposal</b>
1	Traffic towards city centre on Thorpe Road, between Lower Clarence Road and Foundry Bridge, restricted to buses, cycles and taxis only	To improve bus journey times into the city centre for the 300 buses-a-day using this section of road. It will allow buses to move through the junction without having to wait for more than one phase of lights, saving between three and eight minutes per journey, depending on time of day. Taxis will benefit in the same way through the junction. Those cycling into the city along Thorpe Road will be able to travel through the junction ahead of other traffic as a result of the separate cycle release traffic signal. General traffic along Riverside and Koblenz Avenue will benefit from traffic signals along the route being optimised using new technology. The traffic signals at the Foundry Bridge junction will be

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		enhanced to improve the efficiency of the junction.
<b>2</b>	No left turn to Riverside from Thorpe Road	This creates enough room for people cycling to access and leave the station safely and more conveniently, providing separate spaces for walking and cycling.
<b>3</b>	All buses to depart from Thorpe Road, existing shelters to be extended or relocated	To improve bus journey times and reliability by removing the need to enter/exit the station forecourt.
<b>4</b>	New 'floating' bus stop arrangement to allow a new segregated cycleway past the stop	To allow those cycling an uninterrupted and segregated route past the stop, away from waiting bus passengers and away from general traffic.
<b>5</b>	New Zebra crossing	To link with the relocated bus stop and the well-used Old Library Woods footpath.
<b>6</b>	Existing pedestrian crossings to be widened and central islands removed on Thorpe Road and Riverside	To allow people on foot to cross the road in a single, more convenient movement, improving the pedestrian access to and from the station.
<b>7</b>	New Beryl Bike hire hub	This provides improved access to the popular bike, e-bike and e-scooter hire network provided by Beryl.
<b>8</b>	Segregated cycle entrance and signal controlled cycle exit	To provide safe and convenient cycle and pedestrian access and exit to the station.
<b>9</b>	New section of segregated cycleway	To tie in with the existing, popular cycleway on Rose Lane, extending the high-quality cycle route from the station to the city centre.
<b>10</b>	Improved pedestrian crossing point	To provide better facilities at these busy crossing areas in the forecourt.
<b>11</b>	Improved pavement to give priority to those on foot across side roads up to St Matthews Road	To allow a safer walking route to and from the train station area along Riverside Road.
<b>12</b>	Chalk Hill Road and St Matthews Road to become one-way from Riverside Road	To prevent potential rat-running from general traffic looking to use Rosary Road and Riverside Road to access the city centre due to the proposed inbound bus lane on Thorpe Road.
<b>13</b>	Option to formalise the current informal pick-up/drop-off point for station users	Future aspiration to improve pedestrian access to the station from Lower Clarence Road.
<b>14</b>	Two new Car Club parking bays	To provide more options for onward journeys to both residents and visitors – Car Club membership is valid nationally.

## How to comment

There are two ways to comment on the consultation:

- Visit [www.norfolk.gov.uk/norwichtrainstation](http://www.norfolk.gov.uk/norwichtrainstation) where you can complete our online survey to share your thoughts on the proposals.
- Ask for a hard copy of the survey by calling or emailing us using the details at the top of this letter. Large font and other formats are available on request.

## Next Steps

The deadline for comments is Sunday 28 March 2021. We will carefully consider all responses and report back to the Transforming Cities Fund Joint Committee later in the year. The committee, which is chaired by Norfolk County Council and made up of councillors from TfN partners Norwich City, Broadland District and South Norfolk councils, will then decide how to proceed with the project. The webpage above will be kept up to date with the latest progress and information.

## Background

The Department for Transport (DfT) has awarded £32m of funding to TfN from the Transforming Cities Fund to deliver a range of schemes across Greater Norwich. These projects aim to improve access to jobs, training and retail by supporting improvements to sustainable modes of transport, while also responding to issues around air quality.

More information about our application to the DfT and all the proposed schemes can be found at [www.norfolk.gov.uk/transformingcities](http://www.norfolk.gov.uk/transformingcities). You can also read more about previous, current and future TfN projects by visiting [www.norfolk.gov.uk/tfn](http://www.norfolk.gov.uk/tfn).

Yours faithfully,



Mohamad Balan  
Engineer