

Norfolk County Council – Financial support to Norfolk care providers in response to Covid-19 as of 29th May 2020

| Support to providers the local authority has contracts with | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Domiciliary care | Residential care | Other provision |
| Support being offered | <ul style="list-style-type: none"> The council is supporting cash flow for home care providers. During the first 12 weeks providers were paid automatically every four weeks based on the average value of the previous two invoices. An upfront support payment was made equivalent to 6% of the cost of 12 weeks care related to NCC contracted care. This was paid automatically on 21st April 2020 Access to additional financial support on a claims basis to cover specific Covid related costs over and above the 6% Emergency PPE | <ul style="list-style-type: none"> An upfront support payment was made equivalent to 6% of the cost of 12 weeks care related to NCC contracted care. This was paid automatically on 21st April 2020 Access to additional financial support on a claims basis to cover specific Covid related costs over and above the 6% Emergency PPE | <ul style="list-style-type: none"> The council is supporting cash flow. During the first 12 weeks providers of day opportunities were paid automatically every four weeks based on the average value of the previous two invoices An upfront support payment was made to supported living providers, housing with care and housing related support providers equivalent to 6% of the cost of 12 weeks care for NCC contracted care. This was paid automatically on 21st April 2020 Access to additional financial support on a claims basis to cover specific Covid related costs over and above the 6% Emergency PPE |
| Total spent to date on supporting providers who the local authority has contracts with in response to Covid-19 (Please note most providers In Norfolk have some NCC contracts) | | £3,530,316 plus a proportion of the £1m spent on PPE | |

| Support to providers the local authority does not contract with | | | |
|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Domiciliary care | Residential care | Other provision |
| Support being offered | <ul style="list-style-type: none"> • Access to additional financial support on a claims basis to cover specific Covid related costs • Emergency PPE | <ul style="list-style-type: none"> • Access to additional financial support on a claims basis to cover specific Covid related costs • Emergency PPE | <ul style="list-style-type: none"> • Access to additional financial support on a claims basis to cover specific Covid related costs • Emergency PPE |
| Total spent to date on supporting providers the local authority does not contract with in response to Covid-19 | | <p>A proportion of the £1m spent on PPE.</p> <p>No requests for funding for non-contract providers have been received to date. However, support remains available.</p> | |