

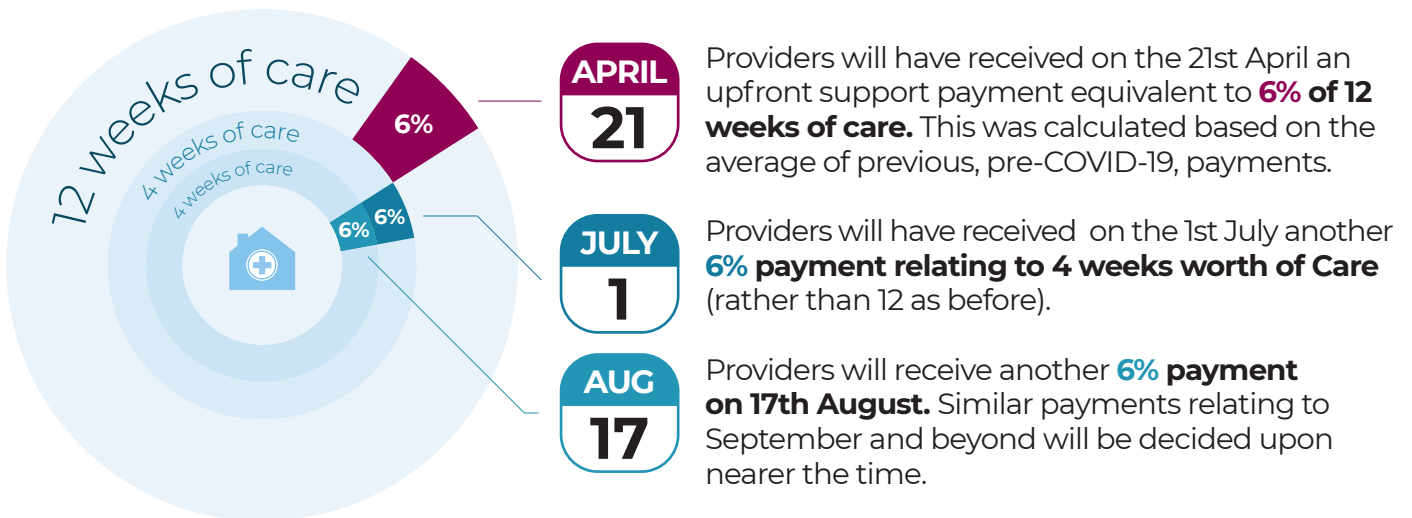
# Home Support / Domiciliary Care

The council is supporting cash flow for home care providers.

During the first 12 weeks providers were paid automatically every four weeks based on the average value of the previous two invoices (uplifted to 2020/21 prices). Where providers supplied more care than the baseline periods, a top-up payment was made to allow for the enhanced support level.

Post our June 8th Cabinet, providers will still be paid under the minimum/fixed income levels (with top-up for excess usage). We will work with providers to agree a phased movement back towards actual usage payments by late summer/early Autumn. We will want to discuss an approach to this with NorCA.

Please can providers continue to submit the actual delivery information into our provider portal in the usual way. We are using this invaluable information to see if service levels are being materially impacted by COVID-19.



**+** All care providers have access to additional financial support on a claims basis to cover specific COVID-19 related costs over and above the 6%. Details on the process are available [here](#).

**+** For the **Infection Control Fund**, you will have been in the **25% cohort**, please see relevant guidance [here](#). Providers will need to submit a claim for the 25%.

