

# Thinking of home improvements?

# Make sure you #CHECK

## Compare

Use Norfolk Trusted Trader and get three quotes.



## History

Ask for the traders' references, recommendations and reviews and make sure you check them out.



## Establish the details

**What** is being done, by **Who**, by **When** and for **How much**? Remember that a quote is more binding than an estimate.



## Contract

Ensure everything is recorded including work and payment schedules and the paperwork contains the traders correct name and address.



## Keep all of the paperwork

This may be needed should anything go wrong.



Need more advice?

[www.citizensadvice.org.uk/consumer](http://www.citizensadvice.org.uk/consumer)



**Norfolk** County Council  
Trading Standards