**Local Offer**

**Site map**

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**Support for learning**

- **Concerns about progress**
  - The difference between SEN and disabilities
  - Parental concerns
  - School concerns
  - Problems at school
  - Groups and organisations offering help
  - Advice and support for parents and carers
  - One-page profiles
  - Nurture groups
  - **People who can help in SEN Supports**
    - Education, health and care (EHC) plan coordinator
    - Independent partnership supporter (IPS)
    - Local Authority Medical Needs coordinator
    - Special educational needs coordinator (SENCO)

- **Special educational needs (SEN) support**
  - Child not making expected progress
  - Special educational provision we expect
  - Schools and their Local Offer requirements
  - Help when things go wrong
  - **Support services for schools**
    - Communication and interaction support
    - Cognition and learning support
    - Social, emotional and mental health difficulties support
    - Sensory and/or physical needs support
    - Supporting young people with medical conditions
    - Short Stay School for Norfolk

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**Transport support and training**

- TITAN transport support and training
- Red, Amber and Green travel training scheme
- Summer Buddy Service travel training
- HCT independent travel training

**Portage**

- SEN funding for schools
- Person Centred Reviews
- Moving on (transition in education)
- One-page profiles
- Exam support
- **People who can help in SEN Supports**
  - Education, health and care (EHC) plan coordinator
  - Independent partnership supporter (IPS)
  - Local Authority Medical Needs coordinator
  - Special educational needs coordinator (SENCO)

- **Preparing for adult life**
  - **Education, health and care (EHC) plans**
    - Effect of coronavirus on EHC Plans
    - EHC needs assessment and plans
      - What is an EHC plan?
      - EHC needs assessment requests
      - EHC needs assessment and plan timeline
      - Gathering information
        - Your views
        - Health views
        - Education views
        - Social care views
- Decision making
- Personal budgets
- Requesting a school
- People who can help in SEN Supports
  - Education, health and care (EHC) plan coordinator
  - Independent partnership supporter (IPS)
  - Local Authority Medical Needs coordinator
  - Special educational needs coordinator (SENCO)
- Give feedback on the EHC plan process
- Mediation and tribunals
- Annual review of an EHC plan
- Moving on (transition in education)
- Preparing for adult life
- SEN sufficiency strategy
- People who can help in SEN Supports
  - Education, health and care (EHC) plan coordinator
  - Independent partnership supporter (IPS)
  - Local Authority Medical Needs coordinator
  - Special educational needs coordinator (SENCO)
- Give feedback on the EHC plan process
- Phase Transfer 2019

About the Local Offer
- What is the SEND Local Offer?
- Norfolk's SEND Local Offer in development
  - Area Send Strategy
  - Personalised Travel Scheme pilot
  - SEN Sufficiency Strategy
- SEND Local Offer news, views and reviews
  - News
    - SEND Newsletters
    - Get involved

- Local Offer user forum
- Your Voice forum
- SEND forum for professionals
- Local area SEND inspections
- DfE SEN data and analysis
- IER research project
  - Views
    - Tell us what you think
    - Get involved
    - Local Offer user forum
    - Your Voice forum
    - SEND Forum for professionals
    - SEND family roadshows
    - SEND co-production survey
    - Unhappy with a service?
    - Give feedback on the EHC plan process
  - Reviews
    - You said, we did
    - SEND Local Offer review 2019
    - SEND Local Offer review 2018
    - SEND Local Offer review 2017
    - SEND Local Offer review 2016
    - SEND Local Offer review 2015
- SEND Local Offer training, support events and activities
  - Things to do
  - Support events
  - Events and Training
  - Training resources
  - Useful links
- SEND policies and strategies
  - Area SEND Strategy
  - SEN sufficiency strategy
  - SEND transformation programmes
  - Norfolk Learning Disabilities Strategy
  - SEND partnerships
Meet our teams
- Education High Needs SEND Service
- Virtual School for SEND
- Family Voice Norfolk
- Children With Disabilities teams
- Norfolk SEND Partnership
- Virtual school for sensory support
- Other professionals
- Participation and Transition Strategy team
- Virtual School for Children in Care team
- Family Information Service Team
- Norfolk Youth Offending Team
- Access through technology team

Norfolk Community Directory
Pledge for co-production
Norfolk Register of Disabled Children and Young People
Acts and regulations
Joint Commissioning
Neighbouring County Councils - Local Offers
Local Offer Site Map

Local Offer for children and young people

Get to know me
- What it is like to be me
- Things I like to do
- Understanding me

My health
- Your health record
- How to stay healthy
  - Be active
  - Healthy eating
  - Stress and anxiety
  - Annual health check
- People who can help

My education
- Places you can learn
  - School
  - Sixth form or college
  - Care farms
  - Learning for jobs
  - Higher education
- How you can be supported
- If you need a lot of help

My job
- Why work?
- Easy read guides
- Types of jobs
- Help finding work
- Support at work
- ESA work scheme

My money
- How to get money
  - Wages
  - Disability Living Allowance (DLA)
  - Personal Independence Payment (PIP)
  - Employment Support Allowance (ESA)
  - Personal budgets
- Bank accounts
- Money skills
- Ways to pay

My rights and the law
- Everyone's rights
- Easy read guides
- Bullying
- Disability hate crime
- What happens if you are arrested
- Members of Parliament (MPs)

My free time
- Sport
- Art
- **Play or learn online**
  - Things you can do online
  - Play games
  - Game reviews
- **Sharing your views**

**My home**
- Where you could live
- Paying for your home
- Other things to think about

### Education and training 0-25

- **Early years foundation stage (EYFS)**
  - Childcare advice and guidance
  - Free early learning and childcare
  - How will SEND support be identified?
  - Early years additional funding
  - Early years inclusion
    - Equalities
    - Inclusion Development Programme
    - Autism and social communication difficulties
  - Specialist Equipment for Early Years & Childcare
  - Medical training for Early Years providers
  - Maintained infant and nursery schools
  - Play and discover together
  - Admission to reception classes

- **Schools**
  - Schools and their Local Offer requirements
  - Special educational provision we expect
  - SEN funding for schools
  - Norfolk Schoolfinder
  - School transport
  - Specialist education
    - Education in the independent sector
    - State funded special schools

- **The Compass Centres**
- **Specialist Resource Bases (SRBs)**
  - Deaf Resource Bases
  - Learning and Cognition Bases
  - Social, Emotional and Mental Health Bases
  - Speech, Language and Communication Needs (SLCN) Bases
  - Dyslexia Outreach Service
  - Autistic Spectrum Disorder Bases
    - Dyslexia Outreach Service
    - Unregulated Alternative Provision (AP)
  - Types of school
  - Behaviour and attendance
  - Home education

- **Post-16**
  - **Further education**
    - What is further education?
    - Financial help
    - SEN support in post-16 learning
    - Post-16 independent providers
    - Specialist post-16 SEND courses in Norfolk
    - Find a course
  - SEN funding for Post-16 education
  - Apprenticeships and traineeships
  - Higher education
  - Internships and supported internships
  - Continuing with English and maths post-16
  - Re-engagement programmes
  - Help You Choose
  - Not in education, employment or training (NEET)
  - Other options 18+
    - Independent Living Skills
    - Transition Providers Directory
    - Norfolk Directory
  - Care farms

- **School transport**
- **Support services**
  - Communication and interaction support
  - Cognition and learning support
  - Social, emotional and mental health difficulties support
  - Sensory and/or physical needs support
  - Supporting young people with medical conditions
  - Short Stay School for Norfolk
  - Transport support and training
    - TITAN transport support and training
    - Red, Amber and Green travel training scheme
    - Summer Buddy Service travel training
  - Portage
- **Special educational provision we expect**
  - Admissions to specialist schools
  - Accessibility strategy
  - Special educational needs transport
  - Phase transfer 2020
  - Moving on (transition in education)
- **People who can help in education and training**
  - Access through technology team
  - Attendance improvement officer
  - Child Psychotherapist
  - Children's speech and language therapist (or paediatric speech and language therapist)
  - Class teacher
  - Disability liaison officer
  - Early years adviser
  - Educational Audiologist
  - Educational Psychologist
  - E-teacher
  - Exclusions officer
  - Guidance Advisers (GA) & Young Persons Advisers (YPA)
  - Habilitation officer
  - Headteacher
- **Key Person**
  - Learning support assistants (LSA) and teaching assistants (TA)
  - Parent support adviser
  - Portage home visitor
  - Special educational needs co-ordinator (SENCO)
  - Specialist teacher
  - Teacher for the Deaf
  - Teacher for the Visually Impaired
  - Teacher of Multi-Sensory Impairment
  - VSSS ICT specialist trainer
  - VSSS ICT technical officer
  - VSSS specialist support assistant

**Health**
- **Find a health service**
  - NHS UK
  - Find an NHS service
  - Mental health support for young people
- **Health services in Norfolk**
  - Speech and language
    - Children's speech, language and communication support
    - Children's speech, language and communication needs
    - Children's speech and language therapy service
    - How to support children with speech, language and communication needs
    - Children's speech and language therapist (or paediatric speech and language therapist)
    - Independent speech and language therapy
    - Speech and language resources
  - Mental health services
    - ADHD Community and CAMHS Service - Great Yarmouth and Waveney
- ADHD Nursing and Community Psychology Service - North, South, West and Central Norfolk
- Child, family and young people's mental health services - Norfolk and Waveney
- Point 1
- Starfish Learning Disability Child and Adolescent Mental Health Service
- Wellbeing - Norfolk and Waveney
- Mental health resources
  - Health visiting service
  - Occupational therapy
  - Physiotherapy
  - Wheelchair assessment services
    - Wheelchair Assessment Centre - Central
  - Audiology
  - Community nursing
  - Community paediatrics
  - Diabetes services
  - Continence services
  - Continuing healthcare
  - Children's Short Breaks Home Nursing Team
  - Children's Home Based respite care, Children's Community Nursing Team
  - Norfolk Early Support and Therapy Group (NEST)
  - Norfolk key worker service
  - Pre-school Liaison Group Central Norfolk
  - School nursing service for SEND pupils
  - Feeding and dietetics services
- Norfolk's health system explained
- Health FAQs - information and advice for families
- Transition between children's and adult health services
- Personal health budgets
- What to do if you are unhappy with a health service
- People who can help in health
  - Children's community nurse

- Children's community learning disability nurse
- Children's occupational therapist (or paediatric occupational therapist)
- Children's physiotherapist (or paediatric physiotherapist)
- Children's speech and language therapist (or paediatric speech and language therapist)
- Clinical psychologist
- Community learning disability ADHD nurses
- Designated clinical officer
- Family support worker
- Health visitor
- Paediatrician
- School nurse
- Specialist children's continence nurse
- Systemic family psychotherapist
- Education, health and care plans - Section G, the responsible commissioner
- NHS Core Provision Offer to schools
- Groups and organisations offering help
- Transforming care
- Care education treatment reviews

Social Care
- Social care for children with SEND
  - Social care services
    - What support is available
    - Short breaks
      - Short breaks team coronavirus update
      - What are short breaks?
      - Can I get a short break?
      - Apply for a short break
      - Find a short break
      - Contact the Short Breaks Team
    - Early help and family support
Children With Disabilities occupational therapy
- Health visiting service
- Children’s Mental health services
  - Getting social care services
    - Who is eligible for help?
    - Children and family’s assessment
    - Parent carer’s needs assessment
    - Social care plan
  - Transition planning step-by-step
- Social care for young adults with SEND
  - Social care services
  - Young person’s needs assessment
  - Care, support and health
  - Adults continuing healthcare
  - Sensory Support
    - Sensory support services
    - Deafblind services
    - Visual impairment
    - Hearing impairment
  - Adult Mental Health Service
- Mental capacity
- People who can help in social care

Advice and support
- Advice and support for parents and carers
  - Bereavement
  - Parents/carers returning to work
  - Support after an accident or other emergency
  - Behaviour difficulties
  - Sleep difficulties
  - Bullying
  - Holidays for children and young people with SEND
  - Autistic Spectrum Disorder (ASD)
  - Advocacy

Youth Offending Team
- Sensory support
- Not in education, employment or training (NEET)
- Mental health difficulties
- Children’s Education Advisory Service
- Norfolk SEND Partnership
- Groups and organisations offering help
- Help
  - Need help?
  - SEND FAQs
  - Explanation of important words
  - Unhappy with a service?
  - Translation services
  - Easy read guides
- Carers
  - Caring for a child or young person with SEND
  - The carer's allowance
  - Parent carer’s needs assessment
  - Carer’s assessment
  - Support for carers
  - Young carers
  - Carer’s emergency card
  - Fostering
- Norfolk Community Directory

Preparing for adult life
- Help to plan ahead
  - Hopes and dreams
  - Making decisions and gaining independence
    - Case study: learning independence skills
  - Ten steps to prepare for adult life
  - Independent living outcomes
  - The annual review
  - Preparing for adult life (PfAL) service
• Getting a job
  o Jobs around the home
  o Choosing a job
  o Types of work
    ▪ Self-employment case study
  o Careers advice and guidance
  o Finding and applying for jobs
    ▪ Job interviews
  o Apprenticeships and traineeships
  o Support and help at work

• Leisure and being part of the community
  o Activities and things to do
  o Disabled access venues
  o Support in the community
  o Making friends

• Finding somewhere to live
  o Housing options
    ▪ Tenancy agreements
  o Choosing a location
  o Budgeting and paying for a home
  o Support in the home, changes and adaptations

• Keeping healthy
  o How to stay healthy
  o Annual health check
  o Health appointments
  o Health documents and equipment
  o What to do when feeling unwell
  o Free NHS health services

• Travel
  o Independent travel
    ▪ Safe travel tips
  o Paying for travel and concessions
  o Learning to drive

• Money
  o How to pay for the services you receive
  o Personal independence payment (PIP)
  o Tax credits
  o Disability living allowance
  o Carer's allowance
  o Other benefits
  o Personal health budgets
  o Personal budgets for children with an EHC plan
  o Personal budgets for adults
  o Organisations offering money advice
  o Grants and charity funding
  o Wills and inheritance

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