Support for learning

- Concerns about progress
  - The difference between SEN and disabilities
  - Parental concerns
  - School concerns
  - Problems at school
  - Groups and organisations offering help
  - Advice and support for parents and carers
  - One-page profiles
  - Nurture groups
  - Medical conditions
  - People who can help in SEN Supports
    - Education, health and care (EHC) plan coordinator
    - Independent partnership supporter (IPS)
    - Local Authority Medical Needs coordinator
    - Special educational needs coordinator (SENCO)

- Special educational needs (SEN) support
  - Child not making expected progress
  - Special educational provision we expect
  - Schools and their Local Offer requirements
  - Help when things go wrong
  - Support services for schools
    - Communication and interaction support
    - Cognition and learning support
    - Social, emotional and mental health difficulties support
    - Sensory and/or physical needs support
    - Health and medical needs support

- NHS Core Provision Offer to schools
- Medical needs education provision
- Health services in Norfolk
  - Short Stay School for Norfolk
  - Transport support and training
    - TITAN transport support and training
    - Red, Amber and Green travel training scheme
    - Summer Buddy Service travel training
    - HCT independent travel training
  - Portage
    - SEN funding for schools
    - Person Centred Reviews
    - Moving on (transition in education)
    - Planning ahead
      - How transition planning works
      - Transition planning step-by-step
      - Preparing for adulthood review
      - Transition between children’s and adult health services
      - Eligibility and referrals for health services
  - One-page profiles
  - Exam support
  - People who can help in SEN Supports
    - Education, health and care (EHC) plan coordinator
    - Independent partnership supporter (IPS)
    - Local Authority Medical Needs coordinator
    - Special educational needs coordinator (SENCO)
• Education, health and care (EHC) plans
  o EHC needs assessment and plans
    ▪ What is an EHC plan?
    ▪ EHC needs assessment requests
    ▪ EHC needs assessment and plan timeline
    ▪ Gathering information
      • Your views
      • Health views
      • Education views
      • Social care views
  ▪ Decision making
  ▪ Personal budgets
  ▪ Requesting a school
  ▪ People who can help in SEN Supports
    • Education, health and care (EHC) plan coordinator
    • Independent partnership supporter (IPS)
    • Local Authority Medical Needs coordinator
    • Special educational needs coordinator (SENCO)
  ▪ Give feedback on the EHC plan process
  o Mediation and tribunals
  o Annual review of an EHC plan
  o Moving on (transition in education)
  o Planning ahead
  o SEN sufficiency strategy
  o People who can help in SEN Supports
    • Education, health and care (EHC) plan coordinator
    • Independent partnership supporter (IPS)
    • Local Authority Medical Needs coordinator
    • Special educational needs coordinator (SENCO)
  o Give feedback on the EHC plan process
  o Phase Transfer 2019

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About the Local Offer

• What is the SEND Local Offer?
• Norfolk's SEND Local Offer in development
  o Area Send Strategy
  o Personalised Travel Scheme pilot
  o SEN Sufficiency Strategy
• SEND Local Offer news, views and reviews
  o News
    • SEND Newsletters
    • Get involved
      • Local Offer user forum
      • Your Voice forum
      • SEND forum for professionals
  o Views
    • Tell us what you think
    • Get involved
      • Local Offer user forum
      • Your Voice forum
      • SEND Forum for professionals
    • SEND co-production survey
    • Unhappy with a service?
    • Give feedback on the EHC plan process
  o Reviews
    • You said, we did
      • SEND Local Offer review 2018
      • SEND Local Offer review 2017
      • SEND Local Offer review 2016
      • SEND Local Offer review 2015
      • SEND Local Offer review 2014
    • SEND Local Offer training, support events and activities
      • Things to do
      • Support events
• Events and Training
  ▪ Training resources
  ▪ Useful links

• SEND policies and strategies
  ▪ Area SEND Strategy
  ▪ SEN sufficiency strategy
  ▪ SEND transformation programmes

• Meet our teams
  ▪ Education High Needs SEND Service
  ▪ Virtual School for SEND
  ▪ Family Voice Norfolk
  ▪ Children With Disabilities teams
  ▪ Norfolk SEND Partnership
  ▪ Virtual school for sensory support
  ▪ Other professionals
  ▪ Participation and Transition Strategy team
  ▪ Virtual School for Children in Care team
  ▪ Family Information Service Team
  ▪ Norfolk Youth Offending Team
  ▪ Access through technology team

• Norfolk Community Directory
• Pledge for co-production
• Norfolk Register of Disabled Children and Young People
• Acts and regulations
• Joint Commissioning
• Neighbouring County Councils - Local Offers
• Local Offer Site Map

Local Offer for children and young people

• Get to know me
  ▪ What it is like to be me
  ▪ Things I like to do
  ▪ Understanding me

• My health
  ▪ Your health record

• How to stay healthy
  ▪ Be active
  ▪ Healthy eating
  ▪ Stress and anxiety
  ▪ Annual health check

• People who can help

• My education
  ▪ Places you can learn
    ▪ School
    ▪ Sixth form or college
    ▪ Care farms
    ▪ Learning for jobs
    ▪ Higher education
  ▪ How you can be supported
  ▪ If you need a lot of help

• My job
  ▪ Why work?
  ▪ Easy read guides
  ▪ Types of jobs
  ▪ Help finding work
  ▪ Support at work
  ▪ ESA work scheme

• My money
  ▪ How to get money
    ▪ Wages
    ▪ Disability Living Allowance (DLA)
    ▪ Personal Independence Payment (PIP)
    ▪ Employment Support Allowance (ESA)
    ▪ Personal budgets
  ▪ Bank accounts
  ▪ Money skills
  ▪ Ways to pay

• My rights and the law
  ▪ Everyone's rights
  ▪ Easy read guides
  ▪ Bullying
- Disability hate crime
- What happens if you are arrested
- Members of Parliament (MPs)

**My free time**
- Sport
- Art
- Play or learn online
  - Things you can do online
  - Play games
  - Game reviews
- Sharing your views

**My home**
- Where you could live
- Paying for your home
- Other things to think about

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**Education and training 0-25**

- Early years foundation stage (EYFS)
  - Childcare advice and guidance
  - Free early learning and childcare
  - How will SEND support be identified?
  - Early years additional funding
  - Early years inclusion
    - Equalities
    - Inclusion Development Programme
    - Autism and social communication difficulties
  - Specialist Equipment for Early Years & Childcare
  - Medical training for Early Years providers
  - Maintained infant and nursery schools
  - Play and discover together
  - Admission to reception classes

- Schools
  - Schools and their Local Offer requirements
  - Special educational provision we expect
  - SEN funding for schools

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**Norfolk Schoolfinder**
- School transport
- Specialist education
  - Education in the independent sector
  - State funded special schools
  - The Compass Centres
  - Specialist Resource Bases (SRBs)
    - Deaf Resource Bases
    - Learning and Cognition Bases
    - Social, Emotional and Mental Health Bases
    - Speech, Language and Communication Needs (SLCN) Bases
    - Dyslexia Outreach Service
    - Autistic Spectrum Disorder Bases
  - Dyslexia Outreach Service
- Types of school
- Behaviour and attendance
- Home education

- Post-16

- Further education
  - What is further education?
  - Financial help
  - SEN support in post-16 learning
  - Post-16 independent providers
  - Specialist post-16 SEND courses in Norfolk
  - Find a course

- SEN funding for Post-16 education
- Apprenticeships and training
  - Apprenticeships and traineeships
  - Finding an apprenticeship

- Getting a job
  - Finding a job
  - Supported employment
  - Internships and supported internships
  - Starting your own business
- Department for Work and Pensions (DWP) support into work
  - Your right to reasonable adjustments
  - The disability symbols
    - Higher education
    - Continuing with English and maths post-16
    - Re-engagement programmes
    - Help You Choose
    - Not in education, employment or training (NEET)
    - Other options 18+
      - Adults with learning disabilities
      - Transition Providers Directory
      - Norfolk Directory
    - Care farms
- Support services
  - Communication and interaction support
  - Cognition and learning support
  - Social, emotional and mental health difficulties support
  - Sensory and/or physical needs support
  - Health and medical needs support
    - NHS Core Provision Offer to schools
    - Medical needs education provision
    - Health services in Norfolk
  - Short Stay School for Norfolk
  - Transport support and training
    - TITAN transport support and training
    - Red, Amber and Green travel training scheme
    - Summer Buddy Service travel training
  - Portage
- Special educational provision we expect
- Admissions to specialist schools
- Accessibility strategy
- Special educational needs transport
- Phase transfer 2019
- Moving on (transition in education)

- People who can help in education and training
  - Access through technology team
  - Attendance improvement officer
  - Child Psychotherapist
  - Children’s speech and language therapist (or paediatric speech and language therapist)
  - Class teacher
  - Disability liaison officer
  - Early years adviser
  - Educational Audiologist
  - Educational Psychologist
  - E-teacher
  - Exclusions officer
  - Guidance Advisers (GA) & Young Persons Advisers (YPA)
  - Habilitation officer
  - Headteacher
  - Key Person
  - Learning support assistants (LSA) and teaching assistants (TA)
  - Parent support adviser
  - Portage home visitor
  - Special educational needs co-ordinator (SENCO)
  - Specialist teacher
  - Teacher for the Deaf
  - Teacher for the Visually Impaired
  - Teacher of Multi-Sensory Impairment
  - VSSS ICT specialist trainer
  - VSSS ICT technical officer
  - VSSS specialist support assistant

Health
- Find a health service
  - NHS UK
  - Find an NHS service
  - Mental health support for young people
### Health services in Norfolk

- **Continence services**
  - Continence Nursing Service - East
  - Children's Continence Service - Central

- **Mental health services**
  - ADHD Community and CAMHS Service - Great Yarmouth and Waveney
  - ADHD Nursing and Community Psychology Service - North, South, West and Central Norfolk
  - Child, family and young people’s mental health services - Norfolk and Waveney
  - Point 1
  - Starfish Learning Disability Child and Adolescent Mental Health Service

- **Wellbeing**
  - Wellbeing - Norfolk and Waveney

- **Mental health resources**

- **Occupational therapy**
  - Occupational Therapy - Newberry Children's Centre
  - Community Occupational Therapy - Central Norfolk
  - Occupational Therapy - West Norfolk
  - Paediatric Occupational Therapy Service - Thetford

- **Physiotherapy**
  - Children’s Physiotherapy - Newberry Children’s Centre
  - Children’s Physiotherapy Department - Jenny Lind, Norfolk & Norwich University Hospital

- **Speech and language**
  - Children’s speech, language and communication support

### Children’s speech, language and communication needs

- Children’s speech and language therapy service
- How to support children with speech, language and communication needs
- Children's speech and language therapist (or paediatric speech and language therapist)
- Independent speech and language therapy
- Speech and language resources

- **Wheelchair assessment services**
  - Wheelchair Assessment Centre - Central

- **Children's community nursing**

- **Children's Home Based respite care**

- **Children's community nurse**
Social Care

- Children's community learning disability nurse
- Children's occupational therapist (or paediatric occupational therapist)
- Children's physiotherapist (or paediatric physiotherapist)
- Children's speech and language therapist (or paediatric speech and language therapist)
- Clinical psychologist
- Community learning disability ADHD nurses
- Designated clinical officer
- Family support worker
- Health visitor
- Paediatrician
- School nurse
- Specialist children's continence nurse
- Systemic family psychotherapist
- Education, health and care plans - Section G, the responsible commissioner
- NHS Core Provision Offer to schools
- Groups and organisations offering help
- Transforming care
- Care education treatment reviews

Advice and support

- Advice and support for parents and carers
  - Bereavement
  - Parents/carers returning to work
  - Support after an accident or other emergency
  - Behaviour difficulties
  - Sleep difficulties
  - Bullying
  - Holidays for children and young people with SEND
  - Autistic Spectrum Disorder (ASD)
  - Advocacy
  - Youth Offending Team
  - Sensory support
  - Not in education, employment or training (NEET)
- Mental health difficulties
- Children’s Education Advisory Service

Norfolk SEND Partnership
- Groups and organisations offering help

Help
- Need help?
- SEND FAQs
- Explanation of important words
- Unhappy with a service?
- Translation services
- Easy read guides

Carers
- Caring for a child or young person with SEND
- The carer’s allowance
- Parent carer’s needs assessment
- Carer’s assessment
- Support for carers
- Young carers
- Carer’s emergency card
- Fostering

Norfolk Community Directory

Preparing for adulthood
- Transition planning and support
  - How transition planning works
  - Transition planning step-by-step
  - Preparing for adulthood review
  - Transition between children’s and adult health services
  - Eligibility and referrals for health services
- Finding somewhere to live
- Being part of your community
- Getting a job
  - Finding a job
  - Supported employment
  - Internships and supported internships

Money
- Starting your own business
- Department for Work and Pensions (DWP) support into work
- Your right to reasonable adjustments
- The disability symbols
- How to pay for the services you receive
- Personal independence payment (PIP)
- Tax credits
- Disability living allowance
- Carer’s allowance
- Other benefits
- Personal health budgets
- Personal budgets for children with an EHC plan
- Personal budgets for adults
- Organisations offering money advice
- Grants and charity funding
- Wills and inheritance

Looking after your health
- People who can help in transition to adult life
  - Adult learning disabilities transition link worker
  - Children with Disabilities transition worker
  - Social worker

Groups and organisations offering help

Money
- How to pay for the services you receive
- Personal independence payment (PIP)
- Tax credits
- Disability living allowance
- Carer’s allowance
- Other benefits
- Personal health budgets
- Personal budgets for children with an EHC plan
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| • Organisations offering money advice |
| • Grants and charity funding         |
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Was this site map helpful?
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