

# Norfolk's Local Offer

## What is the local offer?

### Easy read guide

#### What is the local offer?

	<p>The <b>local offer</b> can <b>help</b> you <b>find</b> out more <b>about support</b> and <b>services</b> for:</p> <ul style="list-style-type: none"><li>• your <b>child</b></li><li>• <b>you</b></li></ul> <p>It will also tell you:</p> <ul style="list-style-type: none"><li>• <b>who</b> to <b>contact</b> to get more <b>information</b></li><li>• <b>how</b> to <b>contact</b> them.</li></ul>
	<p>You can <b>find</b> your <b>local offer</b> on your county council's <b>website</b> at <b><a href="http://www.norfolk.gov.uk/send">www.norfolk.gov.uk/send</a></b></p>
	<p>If you <b>do not</b> use the <b>internet</b>, you can <b>ask</b> your <b>county council: Telephone</b> 0344 800 8020 (Monday to Friday 9am - 5pm)</p> <p><b>or</b> your local <b>information advice</b> and <b>support service: Telephone: 01603 704070</b></p> <p>for <b>information</b> that is <b>written</b> down</p>
	<p>Your <b>local offer</b> tells you <b>what services</b> and <b>support</b> you can get. This will include <b>information</b> for <b>you</b> and your <b>child</b> about:</p> <ul style="list-style-type: none"><li>• childminders, nursery's, <b>schools</b> and <b>colleges</b></li><li>• transport</li><li>• preparing for adulthood</li><li>• <b>support</b> to get a <b>job</b></li><li>• <b>housing</b> options</li></ul>

	<ul style="list-style-type: none"> <li>• <b>support</b> with taking part in <b>sport</b> and other <b>activities</b></li> <li>• looking after your <b>health</b></li> <li>• local groups, like <b>parent carer forums</b></li> <li>• how your <b>child</b> will be <b>assessed</b> to see what <b>support</b> they <b>need</b>.</li> </ul>
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## How can you be involved?

	<p>What <b>you think</b> about the <b>local offer</b> is <b>important</b> to your <b>county council</b>.</p>
	<p>We would like to know from you:</p> <ul style="list-style-type: none"> <li>• what <b>information</b> you think should be <b>in</b> your <b>local offer</b></li> <li>• is there anything <b>missing</b> from the <b>local offer</b></li> <li>• how <b>good</b> are existing <b>services</b> for <b>children</b> and <b>young people</b> with <b>special educational needs</b> and <b>disabilities</b> and their families</li> <li>• how <b>easy</b> is it to <b>find</b> the <b>information</b> you are looking for in the <b>local offer</b></li> <li>• how can we make the <b>local offer better</b>.</li> </ul>
	<p>How can you tell us what you think?</p> <ul style="list-style-type: none"> <li>• fill in our <b>online feedback form</b>, found in the News, views and reviews section of the <b>local offer</b> website</li> <li>• take part in a <b>survey</b>, <b>consultation</b> or <b>user testing</b></li> <li>• if we are running a survey, consultation or need people for user testing details can be found in the News, views and <b>reviews section</b> of the <b>local offer</b></li> </ul>

## Important words

	<p><b>Children</b> are aged between 0 and 16.</p>
	<p>The <b>county council</b> is the group of people who look after things in a local area like services to support children and young people who have special educational needs and disabilities.</p>
	<p>A person who has <b>disabilities</b>:</p> <ul style="list-style-type: none"><li>• may have problems with their health</li><li>• may find it harder to do things than other people</li></ul>
	<p>An <b>information, advice and support service</b> is where children, young people and parents can go to find out more information about special educational needs and disabilities and how to get the support they need.</p>
	<p>A child or young person who has <b>special educational needs</b> may:</p> <ul style="list-style-type: none"><li>• find it harder to learn than other people of their age</li><li>• face challenges that make it hard to go to school or college</li><li>• need different or extra help to learn.</li></ul>
	<p><b>Young people</b> are aged between 16 and 25.</p>

Thank you to Photosymbols for the images in this guide.