Heigham Street/Mile Cross Road junction – pedestrian crossing improvements

www.norfolk.gov.uk/heimamstreet

Start: Monday 6 January 2020
Expected completion: Monday 16 March 2020

Works will begin on the above date to carry out pedestrian crossing improvements at the junction of Heigham Street and Mile Cross Road.

Reasons for work:
- The existing signalled junction at Heigham Street/Mile Cross Road does not have dedicated pedestrian crossing facilities. Parking issues around the junction also cause significant inconvenience for pedestrians and the local community have previously campaigned for crossings to be provided. Following an assessment in 2018 a recommendation was made for signalised pedestrian crossings to be installed at this junction.

Traffic management:
- Work at the junction will be carried out using a combination of road closures at the junction and two-way traffic signals on the A1024 Heigham Street/Mile Cross Road. This will allow the project to be constructed safely and reduce its duration.
- Access to businesses and all properties will be maintained throughout, but diversion routes may be required in some instances.
- It will also be necessary to suspend parking within the closure areas on Heigham Street west (Waterworks Road) and the top end of Nelson Street to ensure safety of the public and assist construction. Please can we request that any affected residents find alternative parking during this time.

Road closures and diversions:
- Heigham Street west (Waterworks Road) and Nelson Street will be closed at their junctions with Mile Cross Road for the duration of the work.
- There will also be one weekend requiring a full junction closure to allow for resurfacing work to take place. This is currently scheduled for the weekend of March 14-15 but is subject to weather conditions and progress on site. Confirmation of the full closure will be provided in writing nearer the time.

A plan of the closure points and diversion routes is available on the web page above. Some local bus services will also be affected so please check with your provider before travel.
We would like to thank all those affected for their patience while work takes place.

**Access for pedestrians and cyclists:**
- Temporary crossings and walkways will be provided to help pedestrians and cyclists cross the road and travel around the site.

**Details of work:**
The objective of the scheme is to provide pedestrian crossings on all arms of the junction and resolve the parking issues in the area through the following measures:

- Construction of two new signalised pedestrian crossings with staggered refuge islands on Heigham Street west (Waterworks Road) and Mile Cross Road.
- Narrowing the footpath on the north western side of Heigham Street to allow the eastbound traffic lane to be shifted north to accommodate the new refuge island.
- Extensions to the current waiting restrictions to prohibit parking on both sides of Heigham Street and a minor extension on the southern side to accommodate the new refuge island. It is proposed to extend waiting restrictions west to the Northumberland Street junction.
- Provision of additional parking bays to mitigate the loss of parking caused by the narrowing of the northern footpath.
- Alterations to road markings.
- Minor alterations to street lighting.

This is the first of two projects in the area to improve safety for pedestrians. The second project is on Dereham Road and more information on this will follow.

**Funding:**
- £220,000 – Department for Transport Transforming Cities Fund.

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**Background**
For more information about Transport for Norwich and the area’s transport strategy, please visit www.norfolk.gov.uk/tfn