

ATOBETTER CYCLE VOUCHERS

This document contains the items covered by the AtoBetter cycle voucher offer, along with the terms and conditions for issuing these incentives.

AtoBetter households can apply for **one of** the following:

1. Cycle shop voucher

We will provide you with a voucher code to the value of £70 to use in an independent cycle retailer (a list of which will be included with the voucher code).

OR

2. Cycle course voucher

We will provide you with a voucher code to the value of £30 to use towards the cost of a cycle course provided by Little Riders UK. There are a range of courses to suit different ages and abilities (a list of which will be included with the voucher code).

We will send follow up surveys to help us understand if our incentives are useful and inform future funding.

ATOBETTER PUBLIC TRANSPORT VOUCHERS

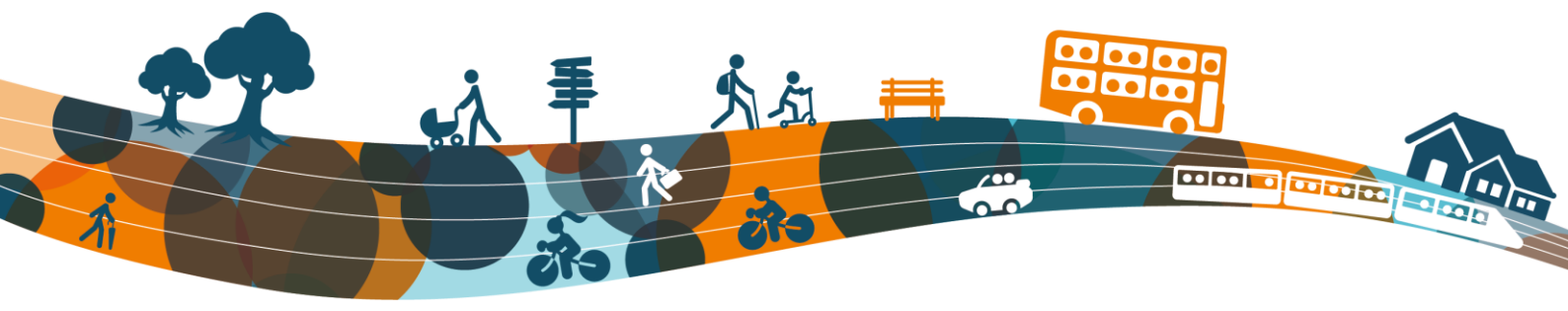
AtoBetter households can apply for **one of** the following:

1. Bus taster ticket

We will provide you with a voucher code(s) to allow you to purchase a two-week travel ticket. The value of this incentive is subject to the operator you select, and you may need to download their ticketing app to obtain the taster ticket for travel. The bus taster ticket will not exceed £80 in value per household and is not transferable.

OR

2. Train taster ticket



We will provide you with a voucher code which gives you discount of up to £90 off the cost of a weekly, monthly or seasonal Greater Anglia rail ticket. You will need to contact the Greater Anglia support team; all details will be sent to you following the completion of the application. The train taster ticket incentive will not exceed £90 in value per household and is not transferable.

We will send follow up surveys to help us understand if our incentives are useful and inform future funding.

TERMS & CONDITIONS

1. All households within the AtoBetter project are eligible to apply but are restricted to one request per household.
2. All applicants must be over 18
3. All applicants will need to pass the eligibility criteria (confirmation of residence/email address)
4. We aim to issue the vouchers (via email or post) within 10 (ten) working days of a request. If you have not heard from us by then, get in touch.
5. There is no cash alternative to the voucher, and it is not transferable.
6. AtoBetter reserve the right to cancel or amend the vouchers to an equivalent voucher at any time. Vouchers are subject to availability.
7. No responsibility will be accepted for incomplete forms or forms lost within the post.
8. The promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued. In the event of any dispute, Norfolk County Council's decision is final.
9. We will contact you after your incentive is issued to ask for your feedback.
10. By completing the online application, you agree to these terms & conditions. Please retain a copy of these terms & conditions for your records.
11. We will not pass on your details to any third party without your prior consent, as set out in our [data protection policy](#).
12. The promoter is the AtoBetter project on behalf of Norfolk County Council, 6th Floor County Hall, Martineau Lane, Norwich, Norfolk, NR1 2DH.

Address:

AtoBetter,
Norfolk County Council, County Hall,
Martineau Lane, Norwich, NR1 2DH

Email: AtoBetter@norfolk.gov.uk

Phone: 01603 223379

