Impact Criteria – October 2013

In assessing and considering the response of Norfolk County Council with regards to carrying out a formal flood investigation, regulatory functions in relation to the Land Drainage Act 1991 or determining whether a structure or feature is placed on the Flood Risk Register the County Council will undertake an initial assessment using Norfolk County Council's impact criteria.

The impact criteria below is used as a basis for determining whether the event has or is likely to increase flood risk and what the consequences of any increase in risk may be.

The risk categories and indicators proposed are in accordance with those used in the Norfolk Preliminary Flood Risk Assessment.

Risk Category and Indicator	Impact Criteria
Human Life	
Risk to loss of life	Any Risk to loss of life or serious injury.
Social	
Residential Property	One or more properties flooded internally.
Critical Services/Installations and Vulnerable Persons	
 Hospitals Health Centres/Clinics/Surgeries Pharmacies Schools/Colleges Day Nurseries Care/Nursing Homes Rest Centres Police, Ambulance, Fire & Rescue Stations Power Services: (Electricity Stations/Sub Stations, Gas Stations) 	One or more properties flooded internally; and/or One or more properties rendered inoperable or their functions severely compromised due to the access to the premises being impassable. One or more flooded critical installations, resulting in a loss of service impacting on the local community.
 Water Services: Sewage Treatment Works & Sewerage Pumping Stations Water Treatment Works & Pumping Stations 	
Economic	
Shops/ supermarketsManufacturing premisesOffices	One or more properties flooded internally; and/or
Motorways, main roads, minor roadsBus services/depots	Any section of a national category 3 road or above made impassable due to flooding; and/or flooding to priority 1 and 2 gritting routes.
Railways/railway stations	Flooding adversely impacting a rail link by making it impassable.