

Assistive Technology

What is Assistive Technology?

Assistive technology is a range of electronic gadgets that can help you to live independently in your own home. This includes things such as:

- Sensors / detectors that link to a monitoring centre (via your rented community 'pendant' alarm). For example smoke, low temperature, falls, and property exit sensors
- Global Positioning System (GPS) location devices that use a mobile network to raise an alert to a carer or monitoring centre. For example the buddi gps device
- Triggers / sensors that can support a person or their carer in and around the home. For example pendant buttons, door contacts or motion sensors linked to a pager



Who is the service for?

This service is for adults over 18 years living in their own home (this excludes residential /care homes).

The Assistive Technology team will carry out an assessment to see if you would benefit from having any electronic gadgets that would help you to stay independent and/or provide support for your carer.

How much does it cost?

The assessment is free, and many of the gadgets are available on free loan. However as part of the assessment we might suggest some other gadgets that we do not provide that we think would be useful. The person carrying out your assessment will be able to suggest places where you can buy these directly.

How to contact us

If you already have ongoing support from Adult Social Services please speak to your social worker about referring into our service.

Or you can contact the Norfolk County Council's Customer Service Centre to ask for a referral to the Assistive Technology team.

Telephone: 0344 800 8020

Fax: 0344 800 8012

Minicom/Text phone: 0344 800 8011

Email: information@norfolk.gov.uk

Mobile phone text: 60046

(some services only available Monday to Friday 9a.m. – 5p.m.)

Or you can use our online enquiry form at:

<https://online.norfolk.gov.uk/enquiry/>

Or write to us at:

Norfolk County Council
County Hall
Martineau Lane
Norwich
Norfolk
NR1 2DH



If you need this leaflet in another format or language please call 0344 800 8020 and we will do our best to help.