

## AtoBetter Cycle Vouchers

AtoBetter households can apply for one of the following:

A. Cycle shop voucher We will provide you with a voucher code up to the value of £70 to use at one of our partner cycle retailer and mechanics (a list of which will be included with the voucher code).

OR

B. Cycle course voucher We will provide you with a voucher code up to the value of £70 to use towards the cost of a cycle course provided by one of our partner cycle training providers (a list of which will be included with the voucher code).

### Application form and follow up surveys.

By filling in the application form you agree that we can send you follow up surveys. We request that residents fill in our survey because these are vital to help us understand if incentives are useful and can provide justification for future funding.

### Terms & Conditions

1. All households within the AtoBetter project are eligible to apply but are restricted to one cycle voucher per household.
2. All applicants must be over 18.
3. All applicants will need to pass the eligibility criteria (confirmation of residence/email address).
4. The cycle voucher will be issued via the email address provided within 10 (ten) working days of completion of the online voucher request survey.
5. There is no cash alternative to the voucher, no change can be given, and it is not transferable.
6. AtoBetter reserve the right to cancel or amend the vouchers to an equivalent voucher at any time. Vouchers are subject to availability.
7. No responsibility will be accepted for incomplete forms or forms lost within the post.
8. The promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued. In the event of any dispute, Norfolk County Council's decision is final.
9. We will contact you after your incentive is issued to ask for your feedback via a survey.
10. By completing the online application, you agree to these terms & conditions.