



Homes for Ukraine Update 2 – Wednesday 25 May

Welcome to our second update for hosts taking part in the Homes for Ukraine scheme in Norfolk.

This week's update will cover:

- Access to online and digital services
- Support with English
- Financial support update – BACS form now online

Please remember to check our website where you will find lots of [additional information for hosts](#) including a [toolkit for hosts](#) that you can download – this is updated as soon as government provides new information.

Access to online and digital services

There are a range of services to help your guests to get online.

Libraries

All our libraries have free Wi-Fi and many have free to access PCs. [Find your local library.](#)

You can [book a computer](#) or just pop in. Your guest can try out the computers at any of the Community Help sessions held in libraries.

Sim cards and data giving

Libraries can provide free mobile data for people who are struggling to afford internet access. They have O2 and Vodafone sims available with 6 months provision of data. Customers need to have a compatible device with one of those providers or an unlocked device. Call into your local library for more information.

Schools and colleges

For children and young people in full time education it's always a good idea to speak to the school / college or sixth form to see whether they may be able to help with a laptop where it is needed to support study. These laptops will include specialist software to aid learning.

Adult Learning

Adult Learning can sometimes provide a loan laptop or support to purchase one where someone is studying for one of their courses. If your guest is thinking of studying English (ESOL) or other skills programmes, they can speak to the learner services team for more information and help. [Find more information for Adult Learners.](#)

In some cases, Libraries can provide free laptops to support guests to access skills or employment, please visit one of the welcome events and speak to staff.

Support with English

There is a wide range of different opportunities for your guests to learn English, whatever their age or skills. This ranges from informal conversation skills, right up to professional qualifications.

Adult Learning

Norfolk County Council Adult Learning has developed a programme to support Ukrainian learners with their language and career development. These have been created specially to support your guests and their specific needs.

The team will shortly be in contact with all the Ukrainian guests who have requested support with their English. Courses start week commencing 6th June.

There will be a selection of English courses to help with *Everyday Conversations* through to accredited *English for Speakers of Other Languages* (ESOL) at both beginner and higher levels.

Adult Learning can also support with courses for digital skills, wellbeing, food and nutrition along with our range of courses for families including: -

- Reading with your child
- Introduction to school
- Everyday English through art
- Everyday maths through art
- Helping your child manage anxiety

[See the whole range of courses available on our website.](#)

[Get help in finding the right course.](#)

Additional English Courses for Adults

City College Norwich are running a course for adults who have B2 level English (this means you are a confident English speaker – [complete a quick English test](#)) It is NOT a beginners' course. It is quite broad and involves learning about English Skills and Culture. Email international@ccn.ac.uk for more information and guidance.

East Coast College have a course for adults in Great Yarmouth that starts in September. This is free for adults receiving Universal Credit. [Find out more from East Coast College.](#)

The College of West Anglia also has courses starting in September at both their King's Lynn and Wisbech campuses. There will be a full time (3-4 days a week) course and part-time courses, for over 19s. These courses will be free for your Ukrainian guests. [See courses from the College of West Anglia.](#)

College courses for young people 16-18

City College Norwich can take 16–18-year-olds immediately on to their full time (three day a week) ESOL course. In exceptional circumstances they can enrol students aged 15 on this programme too.

Full time and part time courses will also be starting in September. Any students who wish to join at the next start date in September should apply now.

- [See more about the full-time ESOL course at City College Norwich](#)
- [See more about the part-time ESOL course at City College Norwich](#)

For any questions please contact international@ccn.ac.uk

The College of West Anglia has a full time course starting in September at both their King's Lynn and Wisbech campuses. [See more about the ESOL course at College of West Anglia.](#)

East Coast College also has courses starting in September, at both Great Yarmouth and Lowestoft. [Find out more from East Coast College.](#)

Informal learning in the community

There are also plenty of other opportunities in the community for beginners to develop their English skills.

- **New Routes** in Norwich provides a range of different opportunities. [See the New Routes timetable.](#)
- Free pre-ESOL courses, which are at a very basic level, are delivered by **GYROS** in Great Yarmouth. [See pre-ESOL courses from GYROS.](#)
- **English+** supports new communities in Norwich to learn English, form friendships and to make this city a home. They offer a range of classes at

different levels. [Find out more from English Plus](#). Please do not drop in – you will need to book beforehand email info@englishplus.org.uk or call/text 07951 067435

- The **Rosmini Centre** in Wisbech are running a Monday evening session from 6-7.30pm – please phone them to find out more on 01945 474422.
- Lastly, the **GatewayiCaf** in King's Lynn offers a safe and welcoming place to make friends and learn some conversational English with coffee and cake - just turn up! [Find out more about GatewayiCaf](#). Free English lessons are also available during term-time but these need to be booked. [See English Lessons at the Gateway Church](#).
- There are also informal sessions for young people available from **Norwich International Youth Project** who run a relaxed English class for those aged 11-25. It takes place in Norwich City Centre on Tuesdays during term time from 4.30 – 6pm. Contact Lauren for more information l.henery@niyp.org.uk 07484 855210 (Tuesdays)

Financial support update – BACS form now online

In last week's update we explained how, as a Homes for Ukraine host, you will be able to claim a £350 'thank you' payment each month. Thank you to those of you who have completed the form, your payments should start to arrive shortly if they haven't already.

We've now simplified our process by popping the BACs form up on our website. When your guest has arrived, and the checks and welfare visit are complete, you can just download and complete the BACs form with your bank details and return it to us so we can arrange the £350 to be paid directly into your account each month in arrears. [Download the BACs form](#). Please return your completed form to ncchomesforukraine@norfolk.gov.uk.

Please note that hosts in **South Norfolk and Breckland** will receive separate contact about these payments as they are being made by your local council.

For more information

More information about the [Homes for Ukraine scheme is available on our website](#) and at our face-to-face [Community Help events](#).

However, if you can't find an answer to your question, please email us at ncchomesforukraine@norfolk.gov.uk

Thanks again for your generous support of the Homes for Ukraine scheme.