



GREAT YARMOUTH
BOROUGH COUNCIL



**NORTH
NORFOLK
DISTRICT
COUNCIL**



NORWICH
City Council

Borough Council of
**King's Lynn &
West Norfolk**



Homes and Health Making Housing Everyone's Business

Tackling Inequalities in Communities

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Health Behaviours 30%

- Smoking 10%
- Diet/Exercise 10%
- Alcohol use 5%
- Poor sexual health 5%



Socioeconomic Factors 40%

- Education 10%
- Employment 10%
- Income 5%
- Family/Social support 5%
- Community Safety 5%



Clinical Care 20%

- Access to Care 10%
- Quality of Care 10%



Built Environment 10%

- Environmental Quality 5%
- Built Environment 5%





Norfolk has 500 more deaths each year during the winter



Average house price : £236,430
Average monthly rent : £636
Mean earnings : £23,514



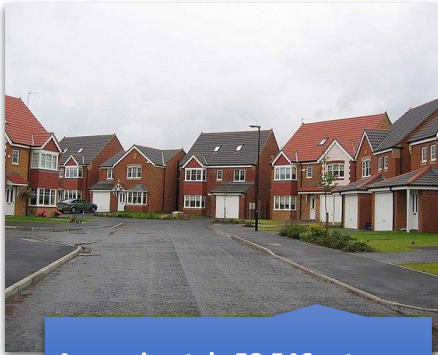
Only 33% of Norfolk residents take part in a sports activity per week



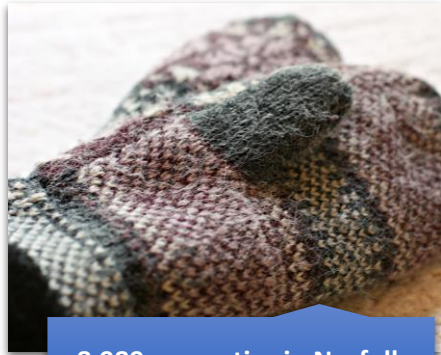
22.6% of children have excess weight



Norfolk has one of the lowest crime rates in the country



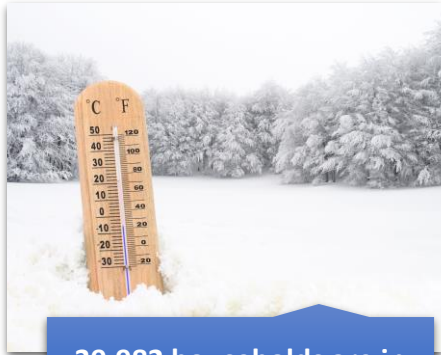
Approximately 58,546 category one hazards in Norfolk



8,989 properties in Norfolk have no central heating



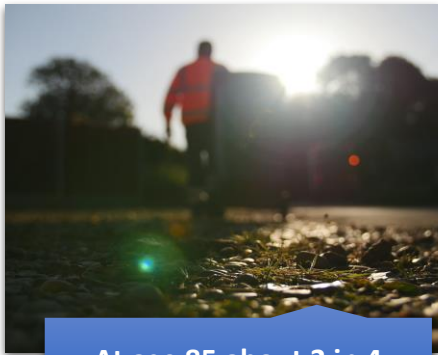
Average first-time buyer home £184,929



39,982 households are in fuel poverty



Owner Occupiers make up 66.9% of Norfolk housing stock
15% are in the private rented sector



At age 85 about 3 in 4 people live alone



Around 26% of the population will be aged 65 and over by 2024



Falls are the largest cause of emergency hospital admissions for older people

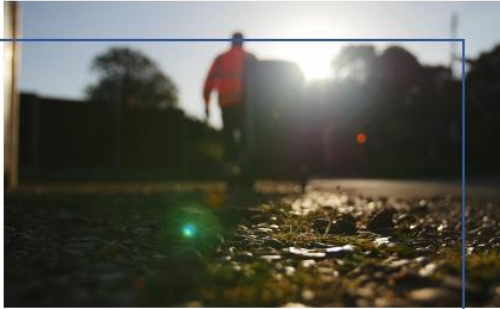


2 in 3 adults in Norfolk are overweight or obese

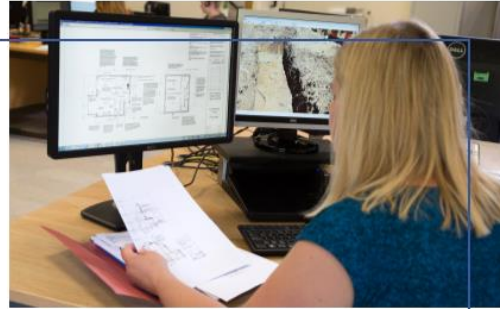


28.6% of the private rented sector in Norfolk is non-decent.

Core Services



Homelessness



Planning



Building control



Environmental Services



Housing



Community Protection



Leisure



Food Safety & Licensing



Community Engagement



Elections



Refuse Collection



Economic Development



Frailty & Falls

- Handyperson schemes
- Adaptations
- Supporting hospital discharge – District Direct, hospital discharge packages
- Fit 4 Life



Employment & Aspirations

- Hardship funding
- Debt and welfare advice
- FIRST officers
- Job clubs and apprenticeships



Activity & Healthy Living

- Broadly Active
- HONOR programme
- Kids Clubs
- LILY (Living Longer in Later Years)




Mental Wellbeing

- Silver Social
- Dementia friendly communities
- Emotional resilience programmes

Warm and healthy homes: to work in partnership and build on existing initiatives such as promoting winter wellness, providing energy and money saving advice and installing central heating systems to fuel poor households




Programme Summary




Category 1 - Urban

- Private Sector 150 Gas boilers
- Social Housing 15 gas boilers
- Project Support/EPCs



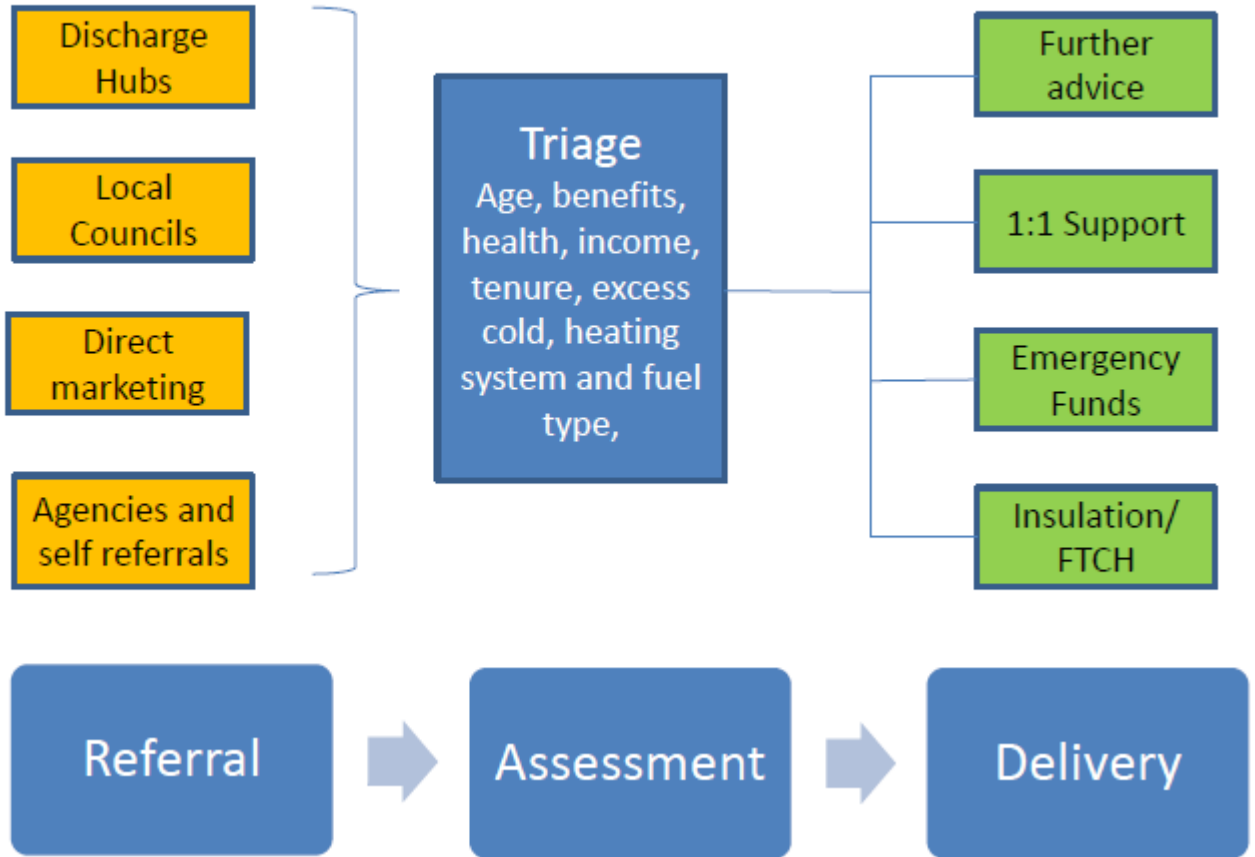
Category 2 - Rural

- Private Sector 250 Oil/LPG boilers
- Social Housing 118 Air source heat pumps
- Project Support/EPCs



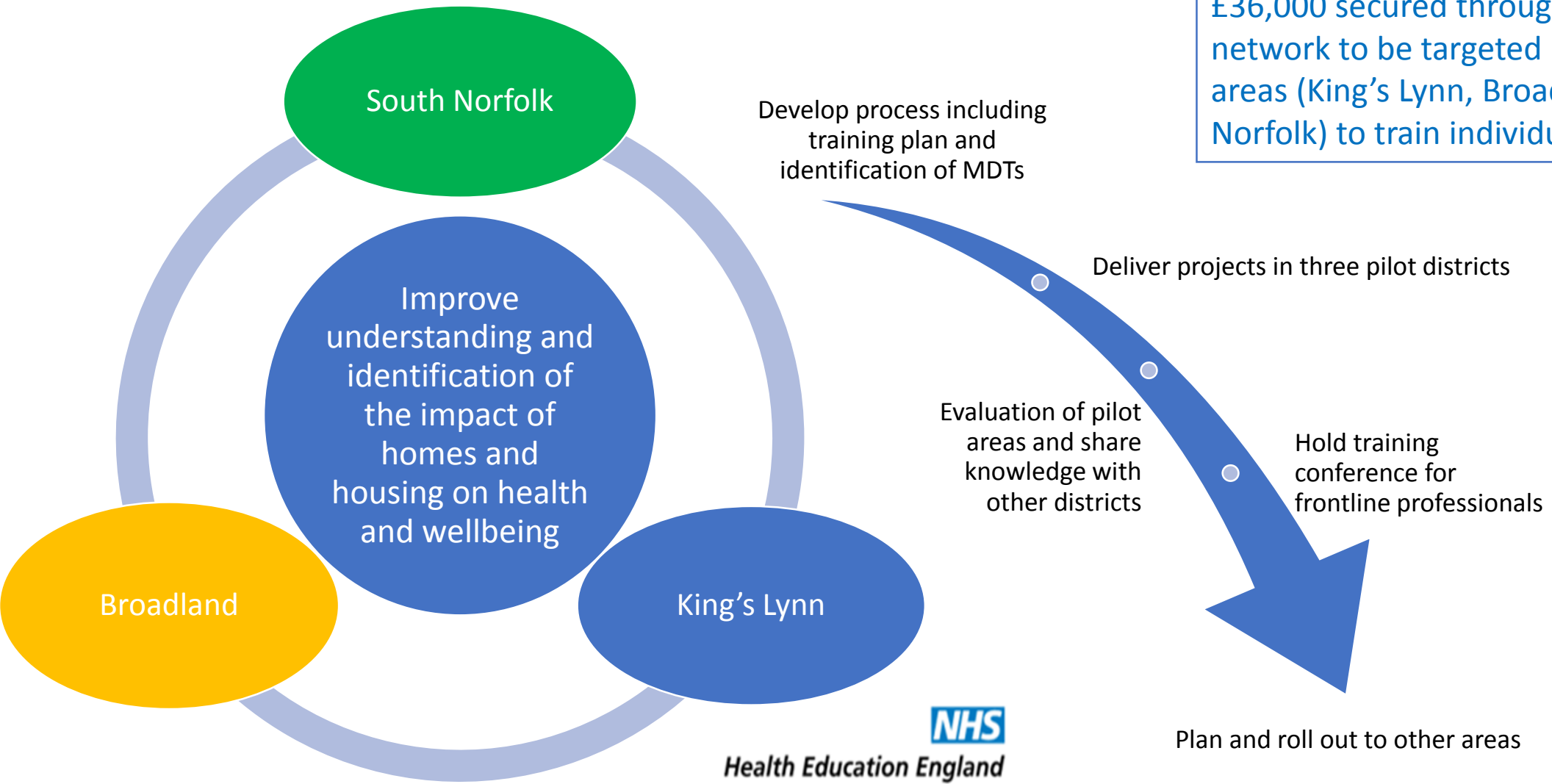
Category 3 – Energy Efficiency and Health

- Emergency funds
- Training/evaluation
- Direct 1:1 support
- Marketing, admin and programme management
- Health and Housing data mapping

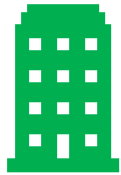


Integration with MDTs: Integration with Multi-Disciplinary Team activities in localities to identify need and any value added district offer

£36,000 secured through Health Education network to be targeted in three district areas (King's Lynn, Broadland and South Norfolk) to train individual health



Discharge from hospital: Coordinate and share learning on working with the three acute hospitals to help find a sustainable model and consider extending the district offer to acute patient flow to include discharge from mental health and community hospitals



Queen Elizabeth Hospital Trust

KL&WN Council are funding a 12-month pilot using the District Direct model as a proof of concept



Community hospitals



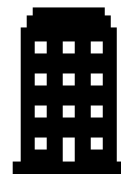
Norfolk & Norwich University Hospital – 3

District Direct officers based within the integrated discharge until July 2019. Funding through 4 District Councils, ASC & 3 CCGs



James Paget Hospital

– Healthy homes assistance undertaking works within a patient’s property to facilitate safe discharge.



Hellesdon hospital

Aims:

- Alleviate winter pressures
- Reduction in delayed discharge
- Fewer re-admissions
- Delayed need for formal health and social care packages

Opportunities

Norfolk-wide approach whilst remaining locally responsive e.g. Local delivery groups

Pilots of innovation at scale that are not wasteful and can be rolled out across the district

Shared learning through Countywide governance e.g. Health & Wellbeing Board; Early Help Improvement Board

Challenges

Disjointed environment, boundaries not always coterminous

Proving the case of prevention – identifying where the savings are found

Discussion

- What more do we need to do to better align Health & Wellbeing and Housing?
- What challenges will this present?
- What are the implications?