



Supported Living in Norfolk



This Easy Read includes the main information about Supported Living from the Norfolk County Council website.

www.norfolk.gov.uk/SupportedLiving

Introduction



Supported Living is a home for people with care and support needs.



In Supported Living, people are normally of working age and can live in their own home or share a home with others.

This helps people build their skills and live independently in the community.

Types of Supported Living



There are different types of Supported Living in Norfolk.



Some of these are still being made and might not be available yet.

Types of Supported Living



Supported Living in **shared housing** is a shared house where people have their own bedrooms.



It has shared spaces where people can come together, like a living room and kitchen.



Supported Living for **enablement** are shared or individual homes that are close together.



People live in them for a short time to build their skills and confidence, so they can move into more independent housing.

Types of Supported Living



Supported Living for **recovery** is an individual home where people can get support with their mental health.



People stay for a short time to build their skills and confidence, so they can move into more independent housing.



Supported Living in **community housing** are individual homes that are close together.



People live independently, but with support available. There might be some shared spaces where people can come together.

Types of Supported Living



Supported Living for higher care and support needs are homes for people who have higher care and support needs.



They are self-contained houses or bungalows.

Who can live in Supported Living?



Adults in Norfolk with care and support needs. This includes people with:

- A learning disability
- A physical disability
- Autism
- Mental ill health



People are referred to Supported Living after they have been assessed by Norfolk Adult Social Services.

How much it costs



Depending on how much money a person has, they may have to pay for their care in Supported Living.



All the person's living costs must be paid, including:

- Rent
- Council tax
- Utility bills, including heating and lighting
- Food



A person may need to buy their own kitchen equipment. A social care professional will help them understand this, and more about furnishing their home.



The housing provider will help people claim for any housing benefit and council tax reduction that they can get.



If someone moves into Supported Living they will sign a tenancy agreement, or something similar, with the housing provider.

Developing more Supported Living



Norfolk County Council knows we need to build more Supported Living in Norfolk that gives people choice and control to live independently in the community.



We are working with other organisations to make sure there is more Supported Living in Norfolk over the coming years.

This is called our Supported Living Programme.



Together we want to create around 300 Supported Living homes in the next five years.

This work has already started, and some new Supported Living homes are already underway.

Feedback



When we are designing and building new Supported Living, we want to make sure we are focussing on what is most important for people with care and support needs.

Feedback



To help us, we asked the experts - local people with care and support needs.

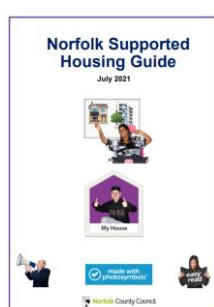
We did this by holding some online workshops and sending out some questionnaires.



[Take a look at the feedback we got.](#)



Using what people told us was important, we co-produced a design guide for Supported Living in Norfolk. This describes what a good home looks and feels like.



[Take a look at the design guide for Supported Living in Norfolk.](#)



If you would like to give us feedback, on the design guide, please speak to your social care professional.

What to do next



If you have an up-to-date assessment of your care and support needs and would like to find out more about Supported Living in your area, talk to your local social care team.



If you do not have an up-to-date assessment of your care and support needs, call Norfolk County Council on 0344 800 8020



Webpages mentioned in this document:

<https://www.norfolk.gov.uk/care-support-and-health/housing/housing-with-support/supported-living/feedback>

<https://www.norfolk.gov.uk/-/media/norfolk/downloads/care-support-and-health/housing-with-support/supported-living-design-guide-easy-read.pdf>