

**Denise Saadvandi, Head of Service,**

After more than 27 years with the Adult Learning service, as a tutor, trainer and manager, I am both proud and honoured to lead this fabulous organisation into the future. My aim is to ensure that we deliver our vision of providing an outstanding service to Norfolk residents and to have a positive impact on the lives of all of our learners.

John Morgan, Assistant Head of Service, Finance, Funding and Performance

I am the lead for the service's management information systems, the service's business planning and management of funding as well as performance reporting and forecasting, including the quality assurance of the service's data. I'm looking forward to the new and improved software, equipment and processes that are being introduced in the very near future.

**Natasha Morter, Assistant Head of Service, Curriculum Development and Community Learning**

My role enables me to bring my experience of developing relationships with external stakeholders and partners to get the message of what Adult Learning can offer out there. I will improve our marketing and engagement and embed our foundation learning, leisure and personal development programmes as the go to place for learners to start and continue their learning journey in Norfolk.

Carl Fiander, Assistant Head of Service, Quality and Learning for Work

I lead on the quality of the service's curriculum delivery as we journey toward being an outstanding provider. In addition, learning for work is an integral part of the education system whether we are supporting those facing barriers to meaningful employment, whether we are supporting employees in upskilling through a vocational programme or apprenticeship, or whether we are playing our part in closing skills gaps in industry.

**Andrew Blaxter, Assistant Head of Service, Operations and Learner Services**

I am working on transforming the way the service engages with and delivers responsive services to its learners and Norfolk residents, to enable them to access the service more effectively and achieve outstanding outcomes.