

To:

Please ask for: Mark Ogden
Contact number: 01603 638081Your ref:
My ref: GYBC SWMP

14 March 2012

Dear

**Great Yarmouth Borough Surface Water Management Plan
Request for local flooding information**

Norfolk County Council is working with Great Yarmouth Borough Council and Anglian Water on the production of a Surface Water Management Plan (SWMP). It is envisaged that the SWMP will be used to assist in the mitigation of existing flood risk and as an aid in planning future development.

Your Parish has been identified on the basis of an initial mapping exercise as having a significant number of properties that may be at risk from surface water flooding during a major rainfall event, and has therefore been included in the list of settlements to be covered by the SWMP Study. We now need to find out more about the actual experience of flooding from people living in **your Parish**.

Please fill in the attached questionnaire with any reports of flooding which have occurred in the past, along with any indications of what may have been the cause of the problems and if available, photographs.

Our data collection will continue during subsequent stages of the SWMP, and there will be the opportunity for you to provide further data as and when you are able to make it available.

We thank you for your assistance with this matter.

Yours faithfully



Mark Ogden
Surface Water Project Officer
Flood & Water Management Team

Great Yarmouth Borough Council Surface Water Management Plan

Local Flooding Survey

Town/Parish:

Location of flooding:

Be as specific as possible:
house number, street name,
post code, grid reference etc.

Date of flooding:

Include all the dates that this
location flooded and if known,
the approx duration.

Impact of flooding:

What and where did it flood:
inside properties, outhouses,
gardens/yards, open spaces
or roads? Were there any
other adverse affects?

Cause of flooding:

Where did the water come
from: river/stream, sea, direct
rainfall, out of drains or
sewers or up from the
ground?

Other impacts:

Was an insurance claim made
and did this affect the cost of
cover? Have you taken steps
to protect your property from
future flooding?

Any other information:

Include information that you
feel would be useful to us or
could be referred to if needed.

Do you have any relevant photographs or press reports of flooding? If possible, please include them with this survey (copies are fine).

Please return this survey to:

Norfolk County Council at the address overleaf