

Report title: NHS Norfolk and Waveney Clinical Commissioning Groups annual report

Date of meeting: 28 April 2022

Sponsor

(HWB member): Tracey Bleakley, Chief Executive (designate), NHS Norfolk and Waveney Integrated Care Board.

Reason for the Report

NHS clinical commissioning groups (CCG's) must include a narrative in their annual reports about how they have contributed to the delivery of the priorities of their local Health and Wellbeing Boards (HWBs). Boards must also be consulted in the preparation of these narratives.

Report summary

NHS Norfolk and Waveney CCG has drafted the narrative set out in this paper for their 2021/22 annual report about how they have supported and contributed to the delivery of the priorities of the Norfolk and Suffolk Health and Wellbeing Boards (as set out in their respective Joint Health and Wellbeing Strategies).

Recommendations

The HWB is asked to:

- a) Comment on the draft narrative and propose any amendments they would like made.

1. Background

- 1.1 Under the Health and Social Care Act 2012, clinical commissioning groups (CCGs) are required to consult health and wellbeing boards about the part of their annual report which sets out the CCG's contribution towards delivery of the Joint Health and Wellbeing Strategy. NHS Norfolk and Waveney CCG is sharing the below extract of their annual report with the Board for comment.
- 1.2 The final version of the CCG's annual report for 2021/22 is not due to be submitted to NHS England and Improvement until June 2022. The narrative remains draft and subject to minor changes up to that point, to fulfil the requirements of the CCG's Governing Body and NHS England and Improvement.

2. The draft narrative

- 2.1 Here is the draft narrative for NHS Norfolk and Waveney CCG's annual report:

Draft extract of NHS Norfolk and Waveney CCG 2021/22 annual report

Joint Health and Wellbeing Strategies

NHS Norfolk and Waveney CCG is an active member of both the Norfolk and Suffolk Health and Wellbeing Boards. The CCG has worked to support the four priorities in Norfolk's Joint Health and Wellbeing Strategy, as well as the cross-cutting themes and outcomes in Suffolk's strategy.

Norfolk priority: A single sustainable system**Suffolk theme: Health and care integration**

Over the last year the COVID-19 pandemic has continued to accelerate our system working and to deepen cross-system relationships at every level. The CCG has played an active role in supporting and enabling system working throughout the pandemic, including by discharging its role to provide tactical coordination during incidents and by working with partners through the local resilience fora.

Our preparations for the transition from CCG to statutory ICS have also progressed our work towards creating a single sustainable system. We have made appointments to key system roles, including the chair designate and chief executive designate of our Integrated Care Board, and made significant progress with determining how our Integrated Care System will operate from 1 July 2022, pending the successful passage of the Health and Care Bill through Parliament.

Importantly, we have taken the decision as a system that the Norfolk and Waveney Integrated Care Partnership should be established with the same membership as the Norfolk Health and Wellbeing Board (including Waveney/Suffolk members) and that they should hold streamlined meeting arrangements.

Norfolk priority: Prioritising prevention**Suffolk theme: Embedding prevention**

The CCG, working with partners from across the health and care system, has made good progress over the last year with using population health management techniques to offer early help and to prevent or reduce demand for specialist services.

Following the success of the award winning Covid Protect early in the pandemic, Protect Norfolk and Waveney (Protect NoW) has made strong progress and delivered a range of population health management projects over the past year. This is helping our system to provide more anticipatory and preventative care.

Our approach has evolved to include the establishment of a permanent, in-house Virtual Support Team, comprising clinical leads, a supervisor and call handlers who have been trained in motivational interviewing / health coaching techniques. We have a forward programme of work, including projects to support people in accessing cervical screening, flu vaccination, covid vaccination, talking therapies and the diabetes prevention programme, as well as risk stratification and care management to reduce urgent care contacts and hospital admissions.

In addition to our population health management work, the CCG continues to commission preventative services and work with partners on the prevention agenda.

Norfolk priority: Tackling inequalities in communities**Suffolk theme: Addressing inequalities**

The COVID-19 pandemic has highlighted some of the health and wider inequalities that persist in our society. As a system we are committed to working together to address these inequalities, with the CCG's Director of Population Health Management and Health Inequalities, leading work on equalities and diversity for the system.

The COVID-19 and flu vaccination programme has been a priority over the past year. The Norfolk and Waveney Vaccine Inequalities Oversight Group has used data-led insight to inform the design and delivery of local vaccine provision. Our approach has included targeted

interventions for our most vulnerable and underserved populations who experience multiple overlapping risk factors and poor health.

The CCG's Integration and Partnerships teams have continued work to embed a shared understanding of the challenges facing our most vulnerable communities, in collaboration with their local partners, and to highlight local intervention opportunities. This collaborative approach is underpinned by data and local intelligence, and is supported by Public Health teams in both Norfolk and Suffolk.

Our collective work as a system is helping us to deliver the measures in the NHS Long Term Plan, the five priority actions to address inequalities that were identified as part of the health service's response to the pandemic and our work to deliver Core20PLUS5. Going forward, this work will be led by the new Norfolk and Waveney Health Inequalities Oversight Group, which importantly will include work around mental health, as well as physical health.

Norfolk priority: Integrating ways of working

Suffolk theme: Stronger and resilient communities

The CCG has continued to work hard with partners to develop integrated ways of working at neighbourhood, place and system levels, supporting both vertical and horizontal integration of services, as well as to create stronger and more resilient communities. For example:

- At neighbourhood level, the CCG has continued to support the development of our 17 Primary Care Networks (PCNs) and integrating our workforce. The PCNs have come into their own during the pandemic, improving people's care and helping general practice, as well as other health and care services, to remain resilient.
- At place level, the CCG has worked with partners to agree our system's approach to place-based working and working with communities at a more local level, including around addressing the wider determinants of health.
- At system level, the CCG has been supportive of our three acute hospital trusts and the arrangements they are putting in place to work together as a group of hospitals to enable transformation and collaboration.

Throughout the pandemic we have strengthened partnership working with district councils and the voluntary, community and social enterprise sector, with numerous examples of how we've collaborated to support local people.

Officer Contact

If you have any questions about matters contained in this paper please get in touch with:

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